



Grant County Office/Shelter
250 N. Court Street
P.O. Box 705
Platteville, WI 53818

608.348.5995
director@familyadv.org

Lafayette County Office
627 Main Street
Darlington, WI 53530

608.482.0582
lafayetteco@familyadv.org

Iowa County Office
202 North Main Street
Dodgeville, WI 53533

608.778.8714
victimadv@familyadv.org

OFFERING SERVICES – COVID-19

In order to prioritize the health and safety of survivors, volunteers and staff during the COVID-19 outbreak, Family Advocates is changing the way we currently offer our services.

During this time, we will offer telephone support in Survivor Services, including legal and medical advocacy and counseling. While social distancing is important during this outbreak, we know that this will be an especially hard time for those who experience domestic violence, sexual assault, child abuse or elder abuse. We will do everything we can to continue to provide our services to those that need it.

Beginning Monday March 16, our physical offices in Darlington and Dodgeville will be closed, with plans to reopen on **Monday, July 6th by appointment only.**

Iowa County Office: 608.778.8714 at 305 North Iowa Street, 2nd Floor, Dodgeville, WI
Lafayette County Office: 608-482-0582 at 627 Main Street, 2nd Floor, Darlington, WI

Below, you can find updates for each of our programs and details on how our services will be offered during this time. We are monitoring COVID-19 day-by-day and will update this page on an ongoing basis. **As always, our 24/7 Confidential Hotline is available at (800) 924-2624. Our shelter in Platteville is also available via telephone at (608) 348-5995.**

Staff can be reached at (608) 348-5995 (Grant County office). Please reach out to one of the advocates below if you need any assistance (if it is after 4PM please call our hotline (800) 924-2624):

Position	Name	Agency Cell	Email Address
Executive Director	Darlene Masters	608-330-2604	director@familyadv.org
Associate Director	Laura Hermesen	608-330-2572	associatedir@familyadv.org
Community Relations Director	Melissa Palfrey	608-778-0238	community@familyadv.org
Outreach Services Director	Paula Schoenberg	608-778-9802	grantco@familyadv.org
Shelter Services Director	Melissa Duve	608-330-2582	shelter@familyadv.org
Client Services Advocate	Norma Grinnell	608-778-9946	servicesadv@familyadv.org
Services Advocate	Katelyn Doyle	608-330-1154	outreachadv@familyadv.org



Sexual Assault Outreach Advocate	Kendra Kaul	608-330-2591	saoutreach@familyadv.org
Iowa County Services Coordinator	Tristyn Newman	608-778-8714	iowaco@familyadv.org
Lafayette County Services Coordinator	Alexis Bauer	608-482-0582	lafayetteco@familyadv.org
Youth Services Coordinator	Matt Larson	608-778-3528	youthservices@familyadv.org
Youth Services Advocate	Kira Snyder	608-341-6799	youthadv@familyadv.org

Survivor Services

Periods of crisis like this can be particularly unsafe for survivors, some of whom may be forced into close contact with an abusive partner, and many will face additional financial hardships. During this time, our team will be offering phone-based support to new and existing survivors including advocacy, counseling, legal and medical advocacy. The team will have uninterrupted access to email and voicemail while working remotely during regular business hours.

In-person groups sessions are currently suspended. We have created a private Facebook group for victims/survivors who would like to continue with peer support. If you would like to join this group:

TRI-COUNTY FACEBOOK SUPPORT GROUP:

Contact: Norma Grinnell, Client Services Advocate

Text or Call | (608) 778-9946

Email: servicesadv@familyadv.org

As always, our 24/7 Confidential Hotline is available: (800) 924-2624;

Youth Services

Our Youth Program will provide phone support to parents, and emergent child survivor needs will be assessed on a case-by-case basis. If you need assistance contact Matt Larson, Youth Services Coordinator at youthservices@familyadv.org.

Choices Group for Teen/Young Adult Girls – this group typically meets at various local schools to help support teens. If you would like to join this support group in a Snap Chat group:

TEEN CHOICES SNAP CHAT GROUP

Contact Kendra Kaul, Sexual Assault Outreach Advocate

Text or Call | 608-330-2591

Email | saoutreach@familyadv.org



Prevention Programs in area schools and Kids in Transition (KIT) are suspended during the mandatory statewide school closings, currently in effect indefinitely.

Events

13th Annual "Night of Hope Gala"

Our event scheduled for May 7 is postponed to a date yet to be determined. Any questions please email Melissa Palfrey, Community Relations Director at community@familyadv.org.

Volunteering

Our volunteer program has been suspended. For your health and welfare and for that of our staff and survivors, we ask that our volunteers refrain from coming to the shelter. Questions on the Volunteer Program can be sent to Melissa Palfrey, Community Relations Director at community@familyadv.org.

In an effort to provide other resources for the community/our clients' needs, here is a list of national resources and their hotline numbers:

Domestic Abuse and Child Abuse Hotline

[Child Abuse Hotline](#) -- 800-4-A-CHILD (800 422 4453)

[National Domestic Violence Hotline](#) -- 800-799-7233

[Missing & Exploited Children Hotline](#) -- 1-800-843-5678

Drug and Alcohol

[National Council on Alcoholism and Drug Dependence \(NCADD\)](#) -- 1-800-622-2255

[Partnership for Drug-Free Kids](#) -- 1-855-DRUGFREE or text your message to 55753

[Substance Abuse and Mental Health Services Administration \(SAMHSA\)](#) -- 1-800-662-4357

[National Council on Alcoholism and Drug Dependence \(NCADD\)](#) -- 1-800-622-2255

[Narcotics Anonymous-Virtual Meetings](#) -- online or by phone meetings

Learning Disabilities and ADHD

[Children & Adults with Attention Deficit \(CHADD\)](#) -- 1-800-233-4050

[National Center for Learning Disabilities](#) -- 1-888-575-7373

Mental Health Crisis Lines / Suicide Hotlines

[Suicide Prevention Lifeline](#) -- 1-800-273-TALK

[Trevor HelpLine / Suicide Prevention for LGBTQ+ Teens](#) -- 1-866-488-7386

[Crisis Text Line](#) -- Text HOME to 741741

[Gay & Lesbian National Hotline](#) -- 1-888-THE-GLNH (1-888-843-4564)

[IMAlive](#) -- online crisis chat



[National Runaway Safeline](#) -- 1-800-RUNAWAY (chat available on website)

[Teenline](#) -- 310-855-4673 or text TEEN to 839863 (teens helping teens)

[National Alliance on Mental Illness \(NAMI\)](#) -- 1-800-950-NAMI (6264)

Rape and Sexual Assault

[Rape, Abuse, Incest, National Network \(RAINN\)](#) -- 1-800-656-HOPE (1-800-656-4673)

[Sexual Abuse - Stop It Now!](#) -- 1-888-PREVENT

Eating Disorders

[National Eating Disorder Association \(NEDA\) HelpLine](#) -- 1-800-931-2237 or text NEDA to 741741

[National Association of Anorexia Nervosa and Associated Disorders \(ANAD\)](#) -- 630-577-1330

[Overeater's Anonymous](#) -- Click link to find a meeting near you

STD / AIDS

AIDS National Hotline -- 1-800-342-2437

[Project Inform HIV/AIDS Treatment Infoline](#) -- 800-822-7422

[Project Inform Hepatitis C Helpline](#) -- 1-877-435-7443